



INTERNATIONAL
ASSOCIATION
OF CLAIM
PROFESSIONALS

IACP 2019 European Conference

April 1 - April 2, 2019

**Portmarnock Hotel
& Golf Links**

**Strand Rd, Portmarnock,
Dublin, Ireland**

**April 1st - Opening Dinner at the Guinness
Storehouse**

*Buses depart hotel at 5:45pm. Evening commences
at 7:00pm. Return by 10:30pm*

Dress Code is Business Casual, Jeans are fine

**April 2nd - Conference starts at 9:00am -
5:00pm; cocktail reception 5:30pm - 8:00pm**

Registration & Continental Breakfast 8:30am

Dress Code: Business Casual

**GUINNESS DINNER
SPONSORS**



JAMESON COCKTAIL RECEPTION SPONSORS



Bennett
Bricklin
&
Saltzburg



CONFERENCE SPONSORS



C/M'S'
Law, Tax

Fields Howell LLP

GALLOWAY
Galloway Johnson Tompkins Burr & Smith

ILG INSURANCE LAW
GLOBAL



BOARD OF DIRECTORS

PRESIDENT

THOMAS JOYCE

SVP - Chief Underwriting Officer

Nautilus
7233 East Butherus Dr.
Scottsdale, AZ 85260
(480) 922-4009
tjoyce@nautilus-ins.com

VICE PRESIDENT

MARC J. KARNELL

Consultant

marc.karnell@gmail.com
(203) 751-0211
Norwalk, CT 06850

TREASURER

ALEX M. SARDINIA, CPCU, AIC, ARE

Senior Vice President, Claims

Holborn
180 Maiden Lane, Suite 701
New York, NY 10038
Direct: (212) 412-9443
Main: (212) 797-2285
Cell: (804) 317-0555
alex@s@holborn.com

SECRETARY

DHARA PATEL

President

American Claims Management, Inc.
Brown & Brown Company
P.O. Box 9060
Carlsbad, CA 92018-9060
(760) 827-4009
DPatel@ACMclaims.com

IMMEDIATE PAST PRESIDENT

FREDERIC GINDRAUX

Senior Claims Manager

Senior VP – Claims & Liabilities

Swiss Re America Holding Corp.
175 King Street
Armonk, NY 10504
(914) 828-8194
Frederic_Gindraux@swissre.com

PAST PRESIDENT

EDWARD R. QUINN, JR.

President & Chief Executive Officer

Rockville Quinn Management
Associates
119 North Park Avenue
Rockville Centre, NY 11570
(516) 536-2700
edward.quinnjr@rqm.us.com

DIRECTORS (TERM EXPIRATION)

SCOTT KELLERS (2019)

Head of Syndicate Claims/

Head of Reinsurance Claims

Liberty Specialty Markets
20 Fenchurch Street
London EC 3M 3AW England
(020) 3758 1242
scott.kellers@libertyglobalgroup.com

GREG MYERS (2019)

Head of Claims Quality Review

Aspen Insurance
999 Brickell Avenue, Suite 520
Miami, FL 33131
(786) 552-3557
greg.myers@aspens-insurance.com

JAMES PARKER (2020)

Chief Claims Officer

AXIS Re
Brandschenkestrasse 90
8002 Zurich
Office: +41 (0) 44 567 0156
Mobile: +41 (0) 79 444 89 69
james.parker@axiscapital.com

STEVEN CLARK (2020)

Managing Director of Client

Services and Head of Claims

UK - Reinsurance Solutions

Aon
The Leadenhall Building | 122
Leadenhall Street | London, EC3V
4AN | United Kingdom
t +44 (0) 20 7522 4048
m +44 (0) 7702 761 346
steven.clark@aonbenfield.com

NEIL DALTON RD (2020)

Director of Claims

Ascot Underwriting Limited
20 Fenchurch Street
London EC3M 3BY
neil.dalton@ascotuw.com
t: +44 (0)20 7743 9677
f: +44 (0)20 7743 9601

CORINNE R. KRUSE, J.D. (2020)

Vice President

Head of Reinsurance Claims
and Recoveries
Zurich North America
1299 Zurich Way
Schaumburg, Illinois 60196
Office: (847) 605-6595
Mobile: (847) 376-1237
Corinne.Kruse@zurichna.com

MELISSA HILL (2021)

SVP, Chief Resolution Officer

Blackboard
120 Broadway, New York, NY 10271
D (609) 349-7740
M (214) 930-9338
melissa.hill@blackboardinsurance.com

CHARLES KROH (2021)

Head of Commercial Claims

SM-Claims Princeton
Munich Reinsurance America, Inc.
Telephone: +1 (609) 243-4846
Cell +1 (609) 354-8844
ckroh@munichreamerica.com

ASSOCIATES

JESSICA ROGIN

VP, Specialty

Liberty Mutual Insurance
1 Battery Park Plaza, New York NY
10004
(212) 208-4149
jessica.rogin@libertymutual.com

CHARLIE PARRY

charles.parry@sky.com
M +44 (0)7913 021551

GENERAL COUNSEL

DAVID ABBOTT

DWF LLP
20 Fenchurch Street
London EC3M 3AG
+44 20 7280 8971

EXECUTIVE DIRECTOR

CATHERINE A. KALAYDJIAN

execdirector@iacpro.org
PO Box 564 Palisades, NY 10964
M 917-861-1383

Dublin program

April 1st

7:00pm **Opening dinner at Guinness Storehouse**
Guest Speaker
Shane Byrne, Former Irish Rugby Union Player

April 2nd

8:30 - 9:00 **Registration & Continental Breakfast**

9:00 - 9:45 **Key-Note**
Micheál Martin, Head of the Opposition Party, Ireland

9:45 - 10:30 **Industry Key-Note: "State of the Market"**
Ed Moresco, President Europe, Allied World

10:30 - 10:45 **Break**

10:45 - 11:45 **Future Challenges for the Shipping Industry**
Jeremy Grose, CEO Standard Club
Captain John Dolan, Deputy Director Loss Prevention
The Standard Club
John Toner, President of the Irish Chamber of Shipping

11:45 - 12:30 **Progression of Offshore Wind in Europe**
Miles Wakefield, Senior Engineering Adjuster,
Charles Taylor Adjusting

12:30 - 1:15 **Networking Lunch Break**

1:15 - 2:00 **Q&A: Ireland and Beyond - View from the Top**
Ian Thompson, Group Chief Claims Officer Zurich
Anthony Brennan, CEO Zurich Ireland

2:00 - 3:00 **Aging Infrastructure: Complex Construction Exposures**
Moya Stevenson, Director Corporate Solution Claims,
Swiss Re
Massimo Ferrari, Senior Risk Engineer Swiss Re

3:00 - 3:15 **Break**

3:15 - 4:00 **Canabis: A Potted History, An Evolving Future**
Neil Owen, Head of Reinsurance Claims, Brit Insurance

4:00 - 4:45 **Risk Management - Multi-Industry Perspective**
Matthew McEwan, Director Risk Management,
Coca-Cola European Partners, PLC
Robert McNiff, Head of Insurable Risk,
Petrofac Services Ltd.

4:45 - 5:00 **Closing Remarks**

5:30: 8:00 **Cocktail Reception - The Jameson House**



ANNUAL ASSOCIATION DIAMOND SPONSORS



ROCKVILLE RISK MANAGEMENT
An Affiliate of Rockville Quinn Management

Nicoletti Gonson Spinner LLP



KEYNOTE SPEAKERS

MICHEÁL MARTIN

Head of the Opposition Party, Ireland



Micheál Martin TD is the current Leader of Fianna Fáil and the Party's Spokesperson on Northern Ireland.

Deputy Martin was born in Turners Cross, Cork, in 1960 and educated locally, at Scoil Chríost Rí and Coláiste Chríost Rí. He attended University College Cork where he qualified with a Bachelor of Arts degree. He then completed his Master of Arts thesis in Political History.

It was at UCC that he developed a keen interest in politics and he has been a member of the Fianna Fáil National Executive since 1988. He also served as Chairman of Ógra Fianna Fáil and as a member of the Commission on the Aims and Structures of Fianna Fáil.

He was first elected to Cork Corporation in 1985 and was subsequently elected as Lord Mayor of Cork in 1992-93.

Since entering national politics in 1989, Deputy Martin has represented the Cork South Central Constituency. He has served on the Fianna Fáil front bench and in four cabinet posts: Minister for Foreign Affairs (2008-2011), Minister for Enterprise, Trade and Employment (2004-2008), Minister for Health (2000-04) and Minister for Education (1997-2000).

Deputy Martin was elected Uachtarán Fhianna Fáil on the 26th of January 2011.

EDWARD MORESCO

President Europe, Allied World



Ed is President of Allied World Europe, and responsible for providing strategic leadership and executing business strategies for the company's European insurance platform and Lloyd's Syndicate 2232. Previously, Ed served as Head of Underwriting for Allied World's Global Markets platform where he was responsible for the underwriting and management of all insurance lines of business operating within Allied World's Global Markets segment.

He joined Allied world in 2008, and has held a succession of management roles within the company worldwide. Ed was previously Allied World's Head of Bermuda and International Professional Lines division and responsible for the department's management, marketing and underwriting strategies across Bermuda, Europe and Asia-Pacific markets. Prior, he managed the Private and Non-Profit Underwriting Unit for Allied World in New York. Ed has 20 years of experience in the insurance industry. Prior to joining Allied World, he spent 11 years at American International Group (AIG) holding a succession of senior roles, most recently serving as Senior Vice President for Financial Lines at AIG Small Business. He received his Bachelor of Arts degree from York College of Pennsylvania.

SPEAKERS

JEREMY GROSE

CEO Standard Club



Jeremy Grose has been chief executive of The Standard P&I Club since 2014. He started his career with the P&I club in 1991 as a claims executive, having graduated with an LLB(Hons) from King's College London and an MSc (Economics) in Sea Use Law, Policy and Economics from the LSE.

His time with the club has involved roles in claims, underwriting and business development, including a period of deployment for the club working in Athens. He sits on the board of the Standard Club and all its major subsidiary companies, and is a member of the senior executive team of Charles Taylor Plc., a UK publicly listed insurance management services business which has run the club since 1884.

CAPTAIN JOHN DOLAN

*Deputy Director Loss Prevention,
The Standard Club*



Capt. John Dolan joined the British merchant navy as a Deck Cadet with BP Shipping and spent 11 years working on oil tankers at sea. After rising to the position of Master, John returned to university for two years and graduated with a Master's Degree in Science in International Shipping. He built on his technical and academic experience by becoming a ship manager and for the next 23 years, he worked in most of the key functions and senior roles in ship management including commercial, marine, safety, operational and technical positions culminating in 10 years' experience as General Manager / Director level of two large shipping companies. During this period, he was also a Board member of the International Chamber of Shipping where he represented Ireland for six years. Today, as Deputy Director, Loss Prevention at The Standard Club he shares his experience and knowledge with underwriters, claims personnel and club members on a daily basis.

JOHN TONER

President of the Irish Chamber of Shipping



John Toner has been President of the Irish Chamber of Shipping since 2011. John has been in the marine business from an early age as a young seafarer to marine engineer, naval architect, ship surveyor and project manager for over thirty five years. He has been on the board of Directors of the European Community Ship-owners Association (ECSA) and the International Chamber of Shipping (ICS) and has represented the Irish shipping industry on National bodies such the Development Task Force for the Government's Marine Coordination Group, been consultant on approval panel for the Irish Marine Institute Wave Energy Test Site, and works closely with Ocean Exploration Trust for the development of the Nautilus Project in USA. Though Ship surveyor with Lloyd's Register for 16 years, he pioneered the role of Marine Projects Manager in Istanbul in 1995/2001. He is a Chartered Marine Engineer and holds a BEng (Hons) in Naval Architecture and Shipbuilding. He is also a Lead Assessor for ISO9000. John is ex Chairman and active member of the Dublin branch of the Institute of Marine Engineering, Science and Technology (IMarEST) and has been Technical and Regulatory Advisor to the Federation of Irish Fishermen (FIF) and member of the board of the Irish Turkish Business Association (ITBA).

MILES WAKEFIELD

Adjusting Manager - Renewables, Charles Taylor Adjusting



Miles joined CTA's Natural Resources division in 2018 as Senior Engineering Adjuster with over 25 years of offshore construction industry experience. He is responsible for business and capability development of renewable claims expertise in CTA, as well as investigating renewable energy insurance claims.

Prior to joining CTA, Miles spent 10 years managing construction and operational phases of offshore windfarms in the UK and Germany for project owners and developers. This period included roles such as Deputy Installation Manager for Foundations & Wind Turbine Generators (WTGs) for 5 years at the London Array. Miles has project managed the construction and installation of most major offshore wind farm components, including the foundations, WTGs, offshore substations and subsea power cables. In his capacity as installation manager, he has also managed the EPCI contractors to ensure that the quality and specifications comply with requirements of the regulatory authorities, MWS and major stakeholders.

During his time in operations and maintenance, he has held responsibility as the offshore client representative and expert overseeing the remedial works of wind farm losses, including losses relating to WTG gearboxes, blades, main bearings, transformers, as well as array and export cables.

IAN THOMPSON

Group Chief Claims Officer, Zurich Insurance Group



Ian M Thompson has more than 25 years' experience in insurance. He has held numerous senior leadership roles over this period, encompassing operational risk, strategy development, innovation, strategic transformation, and operational delivery.

Over the last 12 years, he has increasingly focused on claims and has forged a reputation for his passion for developing talent and diversity, driving innovation and transforming culture and organization.

Ian led global and UK strategic claims change programs for RSA from 2002 to 2006. In 2006, he was appointed to integrate RSA's UK motor claims teams to deliver market-leading service, efficiency and indemnity control. In 2012, his team won the Insurance Times Claims Technology Innovation Award for enhancing MORE TH>N Insurance UK's customer self-service.

After 19 years with RSA, Ian joined Zurich Insurance Plc in 2012 as European Chief Claims Officer (CCO) based in Dublin, Ireland. Two years later, he led the creation of the newly merged Europe Middle East and Africa (EMEA) regional claims operation as CCO for EMEA. Ian was appointed Chairperson of the Zurich Sigorta Board, Turkey, in 2016.

Ian was appointed Zurich's Group Chief Claims Officer on October 1, 2018, and is accountable for 10,000 Life and P&C claims professionals across more than 40 countries in five continents with an annual claims spend of USD 18bn.

ANTHONY BRENNAN

CEO Zurich Ireland



Anthony is a Fellow of the Society of Actuaries in Ireland. With Zurich since 1985, Anthony has 30 years practical experience in managing Finance, IT and Operations in one of Ireland's most successful life insurance companies.

In October 2009 Anthony was appointed to the position of CEO, Zurich Life Ireland and in July 2016 was appointed Country CEO responsible for both Life and General Insurance businesses in Ireland. As CEO, Anthony has been responsible for Zurich's continued growth in Ireland.

MOYA STEVENSON

Director Corporate Solution Claims, Swiss Re



Moya Stevenson qualified as a solicitor at a major City Law firm in 1993, having studied law at University in London and Passau, Germany. After spending 10 years working at City firms, she moved to her first in-house legal position within a Lloyds broking house. Following her relocation to Switzerland in 2004, Moya joined Swiss Re in Zürich. As a Director within the Claims Department of Swiss Re Corporate Solutions, she handles a variety of complex claims, particularly those in the Casualty and FINPRO arenas. A particular interest for Moya is how to achieve resolution of disputes via ADR. Moya is a Member of the Management Committee of ARIAS (UK).

In her spare time, she enjoys traveling with her family.

MASSIMO FERRARI

Senior Risk Engineer, Swiss Re



Massimo Ferrari is a Senior Casualty Risk Engineer at Swiss Re since 2015. In his role he supports underwriting decision-making and portfolio steering in industries such as mining, metal, oil and gas, chemical, as well as environmental pollution.

Between 2003 and 2015, Massimo Ferrari held different business development and technical management roles in Italian and Swiss companies operating in chemical and metallurgical fields.

Massimo Ferrari holds a Master Degree in Chemical Engineering, an executive master in Project Management and completed an MBA degree in 2014.

In the free time he loves to run for long distances.

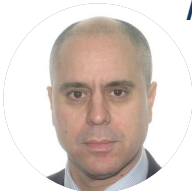
NEIL OWEN***Head of Reinsurance Claims, Brit Insurance***

Neil has over 25 years of experience in the insurance and reinsurance sector, starting life in the industry as a Life, Accident and Health Underwriter (direct and treaty) before taking up the reins as a lawyer (later a Partner) at a leading International law firm advising clients on coverage and loss exposure (for which he was recognised by the Legal 500 as someone who “finds solutions rather than simply giving legal advice”). Neil left his position at the law firm to join Brit four years ago as Head of Reinsurance Claims where he continues to deliver on the mantra he was recognised for by his clients. His role includes the delivery of Brit’s claims proposition to clients.

MATTHEW MCEWAN***Director of Risk Management, Coca-Cola European Partners, PLC***

After completing a two-year graduate trainee programme with Sedgwick, Matthew began his corporate risk management career with HarperCollins Publishers, part of the News Corporation group. In 1997 Matthew moved overseas to Paris joining Schlumberger before moving to London in 1999 with Novar plc. When Novar was acquired by Honeywell International, back in 2005 Matthew took up a newly created role as the corporate international risk manager.

Matthew moved into the food and beverage FMCG sector as director of risk management for Coca-Cola Enterprises in June 2011 with responsibilities across all group operations and following merger activity concluded May 2016, as director, risk management for Coca-Cola European Partners which is now the world’s largest independent Coca-Cola bottler. Most recently Matthew was awarded the Captive Professional of the Year Award in a ceremony in London at a summit organised by Captive Review Magazine

ROBERT MCNIFF***Head of Insurable Risk, Petrofac Services Limited***

Robert McNiff is the Head of Insurable Risk for Petrofac, a FTSE 250 leading international service provider to the oil and gas production and processing industry. Petrofac employs over 12,000 employees in 31 locations worldwide and Robert has complete oversight of the insurable risks across the Petrofac Group. Robert’s role involving managing the overall insurance function, which includes the annual property and casualty insurance programme, project specific policies, including major Middle Eastern construction projects, together with the various employee benefit policies.

Based in their corporate office in London, Robert’s role supports the Group’s risk management framework and involves regular interaction with the Petrofac executive management team, through Group and Board Risk Review Committees.

Robert is also a member of the Petrofac captive board domiciled in Guernsey and a Trustee for the UK healthcare scheme.

Prior to joining Petrofac, Robert spent 13 years with TOTAL, as the UK Group Insurance Manager, with the remaining 3 years spent working on the Buncefield Oil Terminal explosion claim which occurred in 2005, which remains one of the largest post war incidents in the UK and caused damage exceeding £1bn.

Robert is an Associate of the Chartered Insurance Institute and a Chartered Insurance Risk Manager.

BACKUP SPEAKER:**RICHARD TRAUB*****Co-Managing Partner Traub Lieberman Straus Shrewsberry LLP*****Climate Change and Insurance Implications**

Rich’s practice focuses on leading effective defense strategy in complex litigation, insurance coverage analysis and dispute resolution. He counsels on cyber security and leads breach response. Rich handles mass tort, multi-district litigation, and professional liability. His diverse client base includes construction, pharmaceutical, product manufacturing, and tech companies, as well as legal professionals and diverse entities in the US, Canada, Europe and Asia. Lead or national counsel representing “market” interests globally and multi-district litigation disputes. Consistently named as Best Lawyers in NY/NJ and NY Super Lawyer. Rich has also achieved international acclaim for his work in reinsurance. Regularly listed in Global Law Experts Handbook for Insurance and Reinsurance.

Dublin Conference Committee:

Co-Chairs

Neil Dalton
Ascot

James Parker
AXIS Re

Catherine Kalaydjian
IACP

Charles Bush
Zurich UK

Steve Clark
AON

Corinne Kruse
Zurich

Julian Millar
Travelers

Charlie Parry

Ian Plumley
Clyde & Co

Edward R. Quinn Jr.
Rockville Quinn
Management

James Savill
Charles Taylor PLC

Sally Smith
Ark Underwriting

Adam Strong
HFW

Tim Willcock
times4consulting

Dr. Eberhard Witthoff
Munich Re

Zoe Woods
Lloyds

SAVE THE DATES

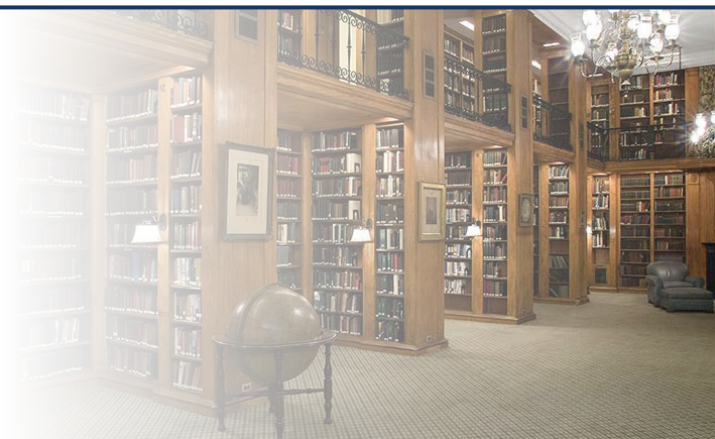
June 6, 2019

IACP 2018 New York Conference

The Union League Club

38 East 37th Street

New York, NY 10016 United States



September 22, 2019 - September 25, 2019

IACP 50th Anniversary Conference

The Ritz-Carlton, Laguna Niguel

One Ritz-Carlton Dr, Dana Point,

CA 92629 United States

